

Patient Name:	
Patient DOB:	
Patient Number:	
Admit/Visit Date:	

Or Patient Label

INFORMED CONSENT FOR TELEMEDICINE SERVICES

Telemedicine services involve the use of secure interactive videoconferencing software, equipment, and devices that enable health care providers to deliver health care services to patients who are not located in the same location as the healthcare provider. In telemedicine services, medical and mental health information is used for diagnosis, consultation, treatment, therapy, follow-up, and education to improve a patient's clinical health status. Electronic systems used will incorporate network and software security protocols to protect the confidentiality of patient identification and imaging data and will include measures to safeguard the data and to ensure its integrity against intentional or unintentional corruption. Health information is exchanged interactively from one site to another through electronic communications.

I understand the following with respect to telemedicine:

- 1. **Nature of Telemedicine Visit:** I will not be physically in the same room as my health care provider. The same standard of care applies to a telemedicine visit as applies to an in-person visit. I will be notified and given the opportunity to provide consent for anyone other than my healthcare provider to be present in the room.
- 2. **Rights:** I understand that I have the option to refuse the delivery of services via telemedicine at any time without affecting my right to future care or treatment and without risking the loss or withdrawal of any insurance program benefits to which I would otherwise be entitled. I may revoke my consent to participate in telemedicine at any time by informing the medical assistant, nurse, and/or provider and/or by contacting registration.
- 3. Expected Benefits: Telemedicine offers convenient and efficient access to medical evaluation and management.
- 4. **Possible Risks:** There are potential risks associated with telemedicine, including service interruptions, interception, and technical difficulties. Delays in medical evaluation and treatment could occur due to deficiencies or failures of the equipment. If the videoconferencing equipment and/or connection fails and/or is not adequate, my health care provider or I may discontinue the telemedicine visit and make other arrangements to continue the visit. In rare cases, information transmitted may not be sufficient (e.g. poor resolution of images) to allow for appropriate medical decision making by the provider.
- 5. Confidentiality and Right of Access to Telemedicine Records: Reasonable and appropriate efforts have been made to minimize the confidentiality risks associated with the use of telemedicine. All applicable confidentiality protections shall apply to telemedicine services. Medical information transmitted during the delivery of health care via telemedicine is part of your medical record maintained by HRRMC. I shall have access to all medical information resulting from the telemedicine services as provided by applicable law for patient access to my medical records. I have the right to access such record and information under the HIPAA Privacy Standards and Colorado law.

My signature below means that:

- I have read or had this form read to me and understand this consent form.
- I have been given all the information I asked for about telemedicine, risks, and other options.
- All my questions were answered.
- I agree to everything explained above.
- I am free to withdraw my consent and not participate in telemedicine.
- I am located in the state of Colorado and will be in Colorado during my telemedicine visit(s).
- I hereby agree to participate in the use of telemedicine in my medical care as is described above and as was explained to me.

Consent obtained verbally via telephone:

Name of Patient or Authorized Representative:

Printed Name of Patient or Authorized Representative Representative's Legal Status/Authority

Date/Time

Health care team member obtaining telephone consent:

Printed Name